Booking cinema ticket online

**What to ask:**

Is there any System that help book ticket online before?

* + If yes: why they want to change? What is the problems with that system?
  + If no: why they want to?

Why do you need us?

What does your business actually do? / How do you want the System to work?

What do you want your site to accomplish? / What do you want most from it?

Who exactly are your customers and what are their pains?

Who are your competitors?

What websites do you like and why? / What are the main colors of the system?

What features do you want your website to have?

Is all rooms have the same number of seats or different? How may kinds of seat in a theater?

The break time between two movie casts?

Do you want anything more?

**Documents:**

Document about how to arrange movie schedules.

If there is System before, ask for its document, feedback report.

Monthly report of 2 recent months.

Document about process of selling ticket.

Sample of ticket.

Design of Database. (if exists)

Customers’ feedback about **selling tickets system**